

SPA REGULATION

- ☯ Use of the wellness centre, specifically the sauna and Turkish bath, is not recommended for all people suffering from cardiovascular disorders or pathologies that contraindicate their use;
- ☯ Before any type of treatment, inform the operators about any health problems, allergies or if you are pregnant;
- ☯ Access is forbidden to people suffering from skin infectious or contagious diseases or people who have open wound;
- ☯ It is also forbidden to use plasters or bandages in the entire wellness centre;
- ☯ Access is forbidden to children under 6 years old. Adults are responsible for the children's behaviour. It is possible to access with children in the "Family Time" slots, based on availability to be checked with the reception staff;
- ☯ From 16 years old, it is possible to use the wellness center without being accompanied, just by showing an authorization of a parent, with a copy of his/her identity card/passport;
- ☯ Spa operations provide one towel per person. For the second one, a payment of € 5.00 may be requested;
- ☯ It is forbidden to smoke (including IQOS) and to introduce food and drinks not served by our staff;
- ☯ It is forbidden to consume food and drinks, served by our staff, in the pool or in the wet areas. It is possible to order at the bar from 4.00 pm to 11.00 pm, by calling 199 and consume them in the relax area;
- ☯ It is necessary to take a shower before entering into the wellness area, especially after treatments during which creams and oils are applied;
- ☯ At the end of the experience, please drop off the towel and slippers into the appropriate containers, located at the entrance of the spa, near the reception;
- ☯ Hydromassage's use is simple: just click on the buttons «pomp 1» and «pomp 2», Do not touch any others buttons, as it could block the tanks;
- ☯ It is forbidden to touch the electrical system and nozzles located inside the whirlpool;
- ☯ The use of swimming caps is not required;
- ☯ You can contact the front desk department by pressing number 9 on the phone located inside the relax area;
- ☯ Our spa is dedicated to relax and rest. A respectful behavior is required and we ask you to avoid games, dives, noises and/or actions that may disturb the peace;
- ☯ In respect to the other Guests, punctually in leaving the Wellness Center is essential. Two hours include use of the showers and locker room;
- ☯ The Gym use is reserved exclusively of hotel guests;
- ☯ The use of the swimsuit is mandatory, also inside sauna and Turkish bath;
- ☯ Please keep away the entrance door closed in order to maintain the optimal temperature inside the spa;
- ☯ Treatments and massages are available only upon advance reservation;
- ☯ Inside the sauna, for hygiene reasons in the sauna, it's necessary the use of a towel placed between the seat and your skin;
- ☯ The Management declines all responsibility for theft of money, valuables or similars even if kept in the appropriate lockers;
- ☯ The Management declines all responsibility for the consequences deriving from the non-compliance with this regulation and/or from the recommendations of the staff.